



Student Center



Washtenaw Community College

Institutional Snapshot

2009
two thousand nine

Institutional Snapshot

Washtenaw Community College

1. Student Demography Headcounts

A. Undergraduate Enrollments by Class Levels

	Fall 2007	Fall 2008
Freshman (<31 credits)	8,120	8,787
Sophomore (≥31 credits)	3,948	4,125
Total	12,068	12,912

B. Undergraduate Students by Degree Seeking and Non-Degree Seeking Status

Degree Seeking						
	Fall 2007			Fall 2008		
	Male	Female	Total	Male	Female	Total
Black	599	1,053	1,652	694	1,104	1,798
American Indian	46	41	87	47	47	94
Asian	118	156	274	114	162	276
Hispanic	127	146	273	147	155	302
White	3,104	3,434	6,538	3,333	3,640	6,973
Unknown	386	484	870	389	507	896
Total Degree Seeking	4,380	5,314	9,694	4,724	5,615	10,339

Non-Degree Seeking						
	Fall 2007			Fall 2008		
	Male	Female	Total	Male	Female	Total
Black	79	114	193	87	136	223
American Indian	9	5	14	10	5	15
Asian	59	73	132	58	64	122
Hispanic	27	37	64	22	34	56
White	821	887	1,708	864	999	1,863
Unknown	96	167	263	119	175	294
Total Degree Seeking	1,091	1,283	2,374	1,160	1,413	2,573

C. Graduate/Professional Students by Degree Seeking and Non-Degree Seeking Status

Graduate data does not apply.

D. Age Range of Undergraduate Students

	Fall 2007	Fall 2008
Age 24 and under	6,674	7,319
Age 25 and older	5,394	5,593
Total	12,068	12,912

E. Numbers of Students by Residency Status of Credit-Seeking Students who Come to a Campus or Site for Instruction

	Fall 2007	Fall 2008
In-District	8,569	9,215
Out-District	3,100	3,295
Out-State	131	140
Out-Country	268	262
Total	12,068	12,912

2. Student Recruitment and Admissions

A. Number of Applications, Acceptances, and Matriculations

	Fall 2007			Fall 2008		
	Applied	Accepted	Enrolled*	Applied	Accepted	Enrolled*
College Graduate	617	617	381	697	697	355
Current High School Student	270	229	130	274	237	126
GED	202	202	165	211	211	158
High School Graduate	1,920	1,920	1,821	2,105	2,105	1,633
Non-High School Graduate	42	42	31	48	48	23
Transfer from Four-Year College	668	668	514	751	751	409
Transfer from Community College	389	389	256	411	411	255
Total	4,108	4,067	3,298	4,497	4,460	2,959

*Enrolled for fall or winter semester

B. Standardized Testing as a Condition for Admission

Washtenaw Community College does not require standardized test scores for admission, as it is an open-door institution. Mandatory entry assessment is required of students entering with fewer than 15 credit hours from an accredited college or university with a cumulative GPA of 2.0 or higher. Assessment testing is done with COMPASS testing in mathematics, reading, and writing; students who supply ACT, SAT, or ASSET scores taken elsewhere may be exempted from testing. Scores are used by counselors and advisors to place students appropriately in English, math, and other courses.

		Mean Score by Test or Sub-Test			
		Fall 2007		Fall 2008	
COMPASS Test of Sub-Test	Score Range	Number of Students	Score	Number of Students	Score
Numerical Skills	1-99	27	43.96	24	35.04
Pre-Algebra	1-99	241	35.49	267	34.05
Algebra	1-99	592	39.04	580	38.68
College Algebra	1-99	55	48.16	42	47.36
Trigonometry	1-99	71	56.75	73	54.60
Reading	1-99	1,683	82.33	1,736	82.46
Writing	1-99	1,732	72.00	1,827	71.85

COMPASS is computer adaptive; thus, for mathematics testing, students automatically move into higher sub-tests as they answer questions correctly. A student's final math score falls in the sub-test in which s/he has answered questions at their highest demonstrated skill level on the test.

Scores above represent highest component scores for new WCC students attempting credits for the first time on attempts made prior to October 1 in the specified semester.

3. Financial Assistance for Students

A. Percentage of Undergraduates Applying for Financial Aid

	Fall 2007		Fall 2008	
Number/Percentage of students applying for aid	4,938	40.9%	5,674	43.9%

B. Percentage of Undergraduates Receiving Financial Aid

	Fall 2007		Fall 2008	
Number/Percentage of students receiving aid	4,580	38.0%	5,187	40.2%

Percentage of Students Receiving Aid by Category

	Fall 2007		Fall 2008	
Loans	2,246	18.6%	2,681	20.8%
Work Study	58	0.5%	78	0.6%
Scholarships/Grants	3,128	25.9%	3,484	27.0%
Michigan Promise Merit Scholarship	643	5.3%	656	5.1%

C. Institutional Tuition Discount Rate (TDR)

	Fall 2007	Fall 2008
Undergraduate TDR	5.4%	4.7%

4. Student Retention and Program Productivity

A. Percentage of First-Time, Full-Time Fall Entering Undergraduates Returning for Study

	Fall 2007			Fall 2008		
	# Entering Fall 2006	# Returning Fall 2007	% Returning	# Entering Fall 2007	# Returning Fall 2008	% Returning
Non-Resident	33	20	60.6%	35	19	54.3%
Black	130	54	41.5%	117	51	43.6%
American Indian	8	6	75.0%	4	2	50.0%
Asian	21	13	61.9%	19	12	63.2%
Hispanic	24	15	62.5%	24	14	58.3%
White	579	389	67.2%	623	422	67.7%
Unknown	71	45	63.4%	70	50	71.4%
Total	866	542	62.6%	892	570	63.9%

B. Number of Students who Earned Graduate or Professional Degrees

Washtenaw Community College does not award graduate or professional degrees.

C. Number of Graduates by College/Program According to Classification of Instructional Programs (CIP) Code

	2006-07	2007-08
Agriculture/Natural Resources (1,3)	0	0
Architecture/Engineering/Engineering Technology (4, 14, 15)	280	333
Biological and Physical Science (26, 40, 41)	0	0
Business (52)	203	236
Communications/Communication Technology/Fine Arts (9, 10, 50)	131	117
Education/Library Science (13, 21, 25)	42	51
Humanities/Interdisciplinary (5, 16, 23, 24, 30, 38, 39, 54)	296	293
Health (51)	567	661
Law (22)	0	0
Mathematics/Computer Science (11, 27)	131	142
Military Technology/Protective Services (29, 43)	30	28
Personal Services/Consumer Services/Fitness (12, 19, 31)	116	121
Psychology/Social Sciences and Services (42, 44, 45)	24	33
Trades/Production/Transportation Health (46, 47, 48, 49)	221	243
Total	2,041	2,258

D. Pass Rates for Undergraduate Students Sitting For Licensure Examinations

	2006-07			2007-08		
	Attempted	Passed	Percentage	Attempted	Passed	Percentage
Criminal Justice-Law Enforcement	NA	NA	NA	5	5	100.0%
Dental Assisting	NA	NA	NA	15	14	93.3%
Nursing Assistant Skills	NA	NA	NA	493	413	83.8%
Nursing	NA	NA	NA	54	54	100.0%
Radiography	NA	NA	NA	26	26	100.0%

5. Faculty Demography

A. Headcount of Full-Time and Part-Time Faculty According to Highest Degree Earned

	2007		2008	
	Full-Time Faculty	Part-Time Faculty	Full-Time Faculty	Part-Time Faculty
Doctorate	27	35	26	33
First Professional	1	1	1	3
Master's	109	240	108	263

Bachelor's	20	114	22	131
Associate's	5	17	5	18
Certificates	3	3	4	5
Other	0	0	0	0

B. Headcount of Full-Time and Part-Time Faculty According to Race/Ethnicity, Gender, and Rank

Full-Time Faculty						
	Fall 2007			Fall 2008		
	Male	Female	Total	Male	Female	Total
Black	6	14	20	7	15	22
American Indian	0	0	0	0	0	0
Asian	2	2	4	2	3	5
Hispanic	2	1	3	1	1	2
White	72	66	138	70	67	137
Other	0	0	0	0	0	0
Total	82	83	165	80	86	166

Part-Time Faculty						
	Fall 2007			Fall 2008		
	Male	Female	Total	Male	Female	Total
Black	10	24	34	17	25	42
American Indian	1	1	2	1	1	2
Asian	8	3	11	4	5	9
Hispanic	3	10	13	5	9	14
White	130	213	343	139	240	379
Other	4	3	7	2	5	7
Total	156	254	410	168	285	453

Note: Washtenaw Community College does not have a system of faculty rank.

**C. Number of Full-Time and Part-Time Faculty According to
Classification of Instructional Programs (CIP) Code**

	2006-07		2007-08	
	Full-Time Faculty	Part-Time Faculty	Full-Time Faculty	Part-Time Faculty
Agriculture/Natural Resources (1,3)	0	0	0	0
Architecture/Engineering/Engineering Technology (4, 14, 15)	2	2	3	4
Biological and Physical Science (26, 40, 41)	17	51	17	55
Business (52)	9	29	10	22
Communications/Communication Technology/Fine Arts (9, 10, 50)	12	27	11	31
Education/Library Science (13, 21, 25)	8	1	8	1
Health (51)	19	49	18	66
Humanities/Interdisciplinary (5, 16, 23, 24, 30, 38, 39, 54)	40	127	39	117
Law (22)	0	0	0	0
Mathematics/Computer Science (11, 27)	22	69	25	73
Military Technology/Protective Services (29, 43)	4	6	4	4
Personal Services/Consumer Services/Fitness (12, 19, 31)	4	9	4	12
Psychology/Social Sciences and Services (42, 44, 45)	14	22	12	44
Trades/Production/Transportation	14	18	15	24

Health (46, 47, 48, 49)				
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6. Availability of Instructional Resources and Information Technology

A. Technology Resources Dedicated to Supporting Student Learning and Monitoring of their Usage

Email

	Fall 2007	Fall 2008
Faculty/Staff Accounts	2,573	2,955
Student Accounts	17,546	18,951

Systems Administration

The Systems Administration group ensures availability, performance, archival, and security of WCC's enterprise academic and administrative systems.

Systems Administration Staff
2 Full-Time Database Administrators
5 Full-Time System Administrators
1 Part-Time System Administrator

Online Learning Management Systems and Course Delivery

	Fall 2007		Fall 2008	
	Blackboard	Moodle	Blackboard	Moodle
Courses	601	13	730	14
Enrollments	24,041	8,011	20,724	9,012

Users	12,378	3,500	11,065	3,803
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Helpdesk Support for Online Learning Management Systems

System	Full-Time Staff	Part-Time Staff	Hours	Type of Support
Blackboard	2	3	Monday—Friday: 8:30 a.m.—10:00 p.m. Saturday: 10:00 a.m.—6:00 p.m. Sunday: 10:00 a.m.—10:00 p.m.	Phone, Email, Walk-in
Moodle	2	1	Monday—Thursday: 8:00 a.m.—9:00 p.m. Friday: 8:00 a.m.—5:00 p.m. Saturday: 11:00 a.m.—7:00 p.m.	Phone, Email

Library Resources: Circulation and Usage

	2007	2008
Circulation—All Categories	49,808	54,665
Patronage (gate counts)	302,719	277,135
Database Activity—Searches Performed	684,765	528,327

Open Student/Community Computer Lab

Hours: Monday—Thursday: 7:30 a.m.—10:00 p.m.

Friday: 7:30 a.m.—5:00 p.m.

Saturday—Sunday: 9:00 a.m.—4:00 p.m. (fall and winter semesters only)

Computers Available:

PCs Available	131
Macs Available	31

Open Lab Usage

2007	157,560
2008	182,050

Note: Open labs were consolidated into one lab in fall 2008.

Media Services

Hours: Monday—Thursday: 7:00 a.m.—10:00 p.m.

Friday: 7:00 a.m.—5:00 p.m.

Services:

- AV support is provided for more than 215 instructional spaces at campus and satellite sites.
- Of these instructional spaces, approximately 140 are Technology Enhanced Classrooms (TEC), including permanently installed data projectors, teacher station computers, document cameras in approximately 55 rooms, and TV/DVD/VCR and/or overhead projector in 75 rooms.
- Other available equipment includes CD players, slide projectors, flipchart easels, and wireless mics and speakers.
- Delivery and pickup service is offered, with 21 combo carts consisting of a PC, projector, DVD deck, speakers, and other equipment.
- Equipment is available for short-term checkout, including six laptops, five still cameras, and five video cameras.
- Production support is offered, including duplication of VHS, CD, and DVD; format transfer (e.g. VHS to DVD); and simple video editing.
- Classroom taping is available, with video camera set-up and tear-down.
- In 2007-08, there were 5,133 deliveries/pick-ups.

Information Technology Resources

Number of Desktop/Laptop Computers on Campus (approximate):

Instructional	1,647
Faculty and Staff	897
Open Student Lab	162

A refresh program provides for equipments replacement every 3 to 5 years.

Helpdesk Support

Faculty and Staff Support

Hours: Monday—Thursday: 8:00 a.m.—8:00 p.m.

Friday: 8:00 a.m.—5:00 p.m.

Saturday: 9:00 a.m.—12:00 p.m.

The Faculty/Staff Helpdesk offers one point of contact for IT services and utilizes Altiris service desk software. The Helpdesk is staffed with one part-time and two full-time staff members. Approximately 5,000 tickets are created annually.

Student Support

The Student Helpdesk and tutoring are provided in the Library's Computer Commons to assist students with issues related to software used in courses. It is staffed with one full-time staff member and eight part-time student workers.

Hours: Monday—Thursday: 9:00 a.m.—9:00 p.m.

Friday: 9:00 a.m.—5:00 p.m.

Saturday: 10:00 a.m.—4:00 p.m. (fall and winter semesters only)

The College Website: www.wccnet.edu

The college website consists of 10,595 pages and documents, including the following:

- Online application for credit students
- Online bill payment and student payment plans
- Online class search
- Online credit class registration via MyWCC (web access for Banner), as well as adds, drops, and transcripts
- LifeLong Learning (non-credit) class search and shopping cart registration and payment
- Online storefront to sell tickets to special events
- Online room locator
- Faculty and staff directory search
- Self-serve netID password management
- Webmail login for students and staff
- Video gallery
- Counselor management and tracking tool to manage appointments and track workload for individual counselors
- A single set of login credentials (netID) for students across multiple systems
- Library resources and catalog
- Emergency alert system
- Online student orientation, including quizzes and a mode for parents to view the same orientation material

Tracking

Website usage is monitored with both a server log analysis package and a JavaScript-based analytics package, in addition to custom tracking that is implemented in certain areas.

WCC Network

- Multi-Gigabit fiber Ethernet backbone
- 100MB switched Ethernet to the desktop (153 Cisco 48 port switches)

- Campus-wide wireless (53 indoor/outdoor Cisco access points)
- Nortel digital/IP telephone system
- 1GB fiber connection to the Internet
- Main data center in Student Center Building (generator backup electrical power)
- Business continuance data center in Crane Liberal Arts and Science Building (generator backup electrical power)
- Disaster recovery data center in Southfield, Michigan (generator backup electrical power)

Network Usage

- Cisco switched network has increased 5% over the last two years.
- Wireless network has increased 20% over the least two years.
- Wireless network usage has increased 50% with an average hourly usage of over 500 connected devices.
- Internet usage is monitored using a PacketShaper, with an average hourly usage of 80MB.

Other Monitoring

Information Technology Services are also monitored for ability to meet the needs of students and staff through surveys administered as required by Institutional Research. These include annual surveys such as the [*Current Student Survey*](#) and the [*Graduate Follow-up Survey*](#), as well as ad hoc surveys such as the [*Library Usage Student Satisfaction Survey*](#) (2005) and the [*Computer Commons Usage Survey*](#) (2007).

7. Financial Data

A. Actual Unrestricted Revenues

Revenue	FY 2006-07 Actuals	FY 2007-08 Actuals
Tuition and Fees	22,976,806	23,388,644
Property Tax	47,928,867	51,137,437
State Aid	9,582,728	12,904,472
Investment Income	2,666,338	2,454,195
Other	2,992,630	3,627,591
Auxiliary Activities	1,019,381	1,034,854
Total Revenue	87,166,750	94,547,193

B. Actual Unrestricted Expense

Operating Expense	FY 2006-07 Actuals	FY 2007-08 Actuals
Instruction	34,201,212	36,004,008
Information Technology	5,266,706	5,934,011
Public Service	654,543	2,345
Instructional Support	9,326,841	10,052,694
Student Services and Student Aid	8,799,836	9,043,659
Institutional Administration	9,919,232	10,251,294
Physical Plant Operations	9,680,552	10,073,919
Total Operating Expenses	77,848,922	81,361,930

C. Addressing any Shortfall over the Last Two Years

Washtenaw Community College did not experience a shortfall in either of the last two fiscal years; in each year, revenues exceeded expenses.



Washtenaw Community College

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This Report was designed by Jason Bolton and produced by WCC Public Relations and Marketing Services